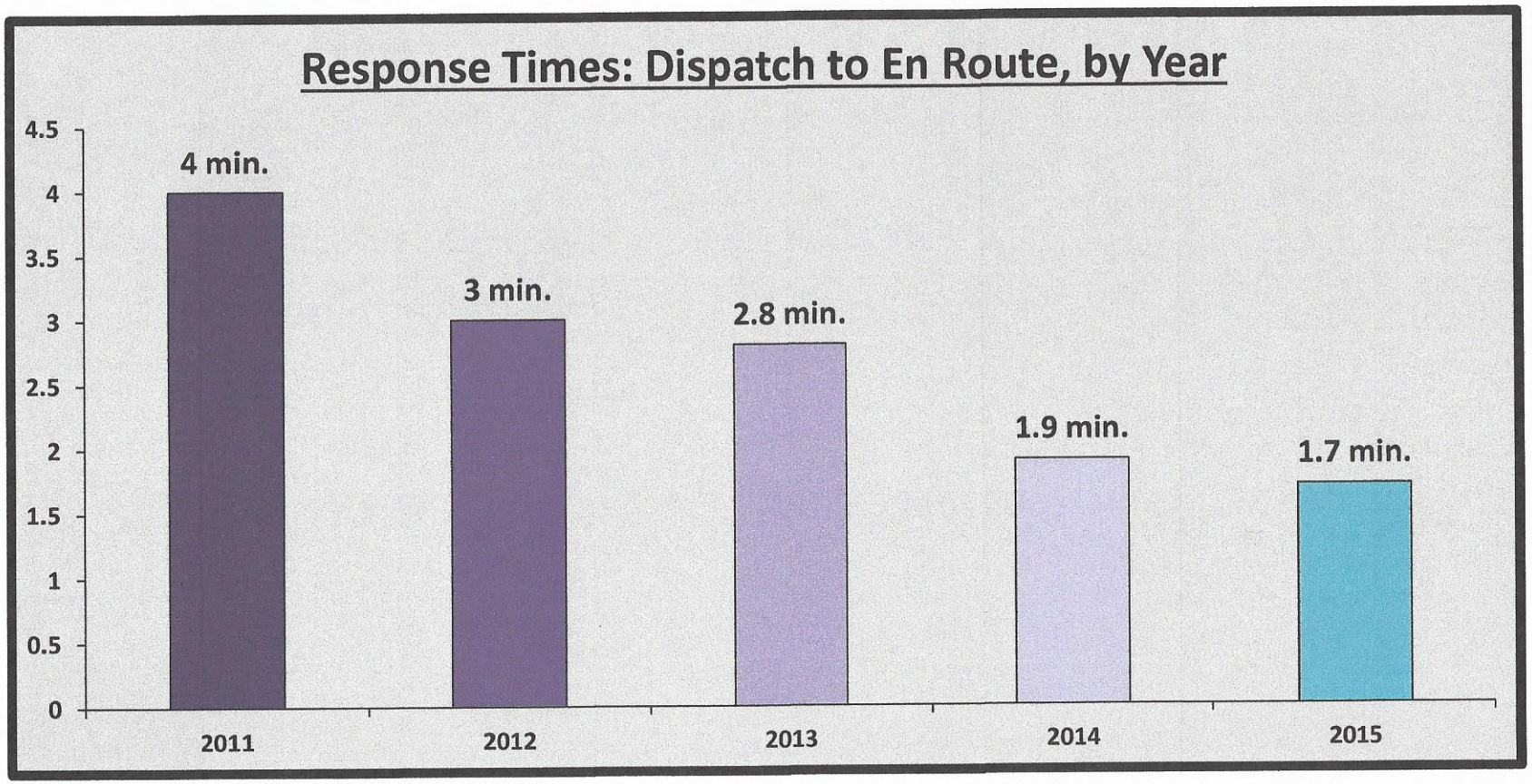
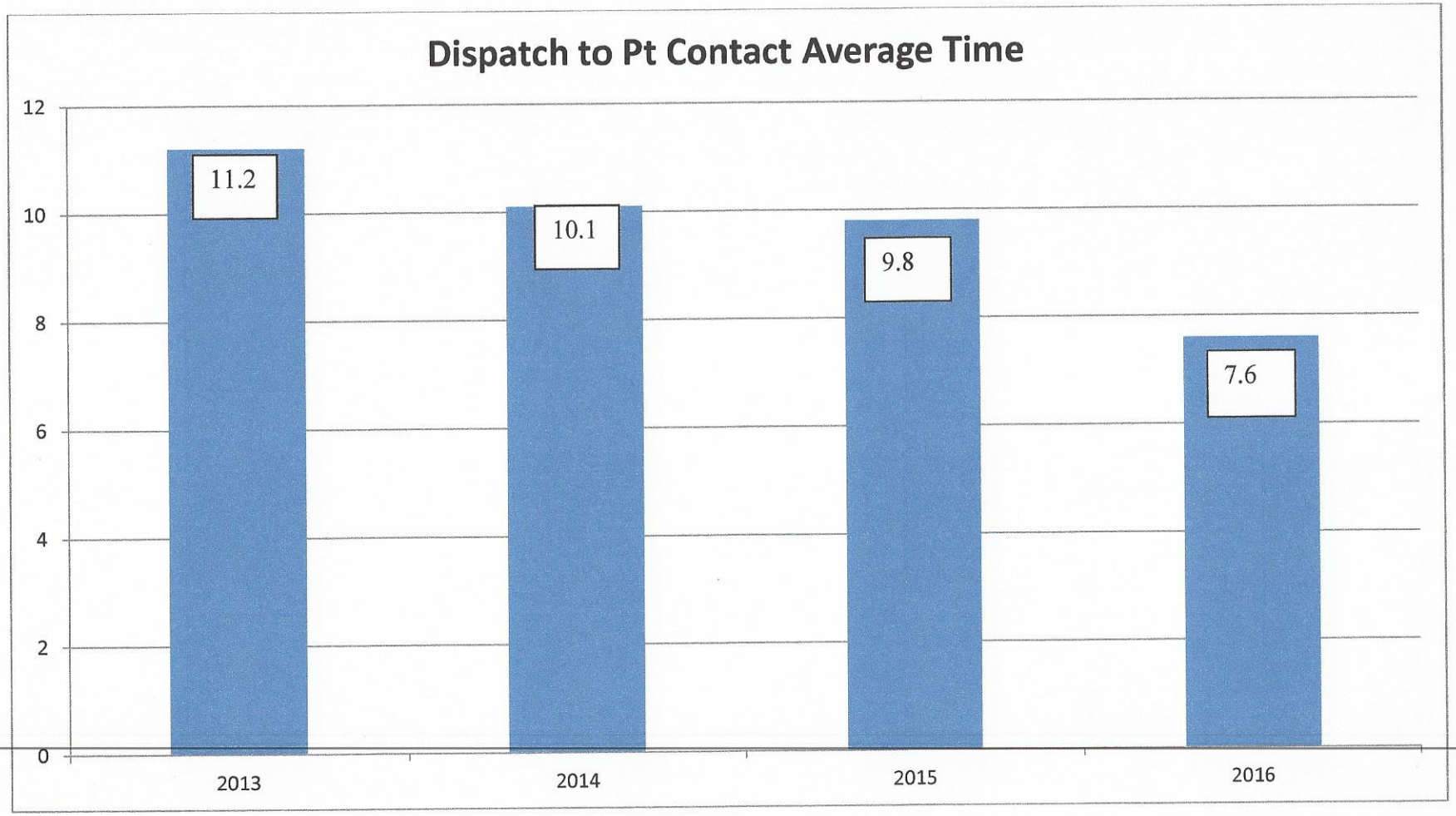

Response Times: Dispatch to En Route, by Year
4.5
4
3.5
3
2.5
2
1.5
1
0.5
0
4 min.
3 min.
2.8 min.
1.9 min.
1.7 min.
2011
2012
2013
2014
2015


Dispatch to Pt Contact Average Time
12
10
8
6
4
2
0
11.2
10.1
9.8
7.6
2013
2014
2015
2016