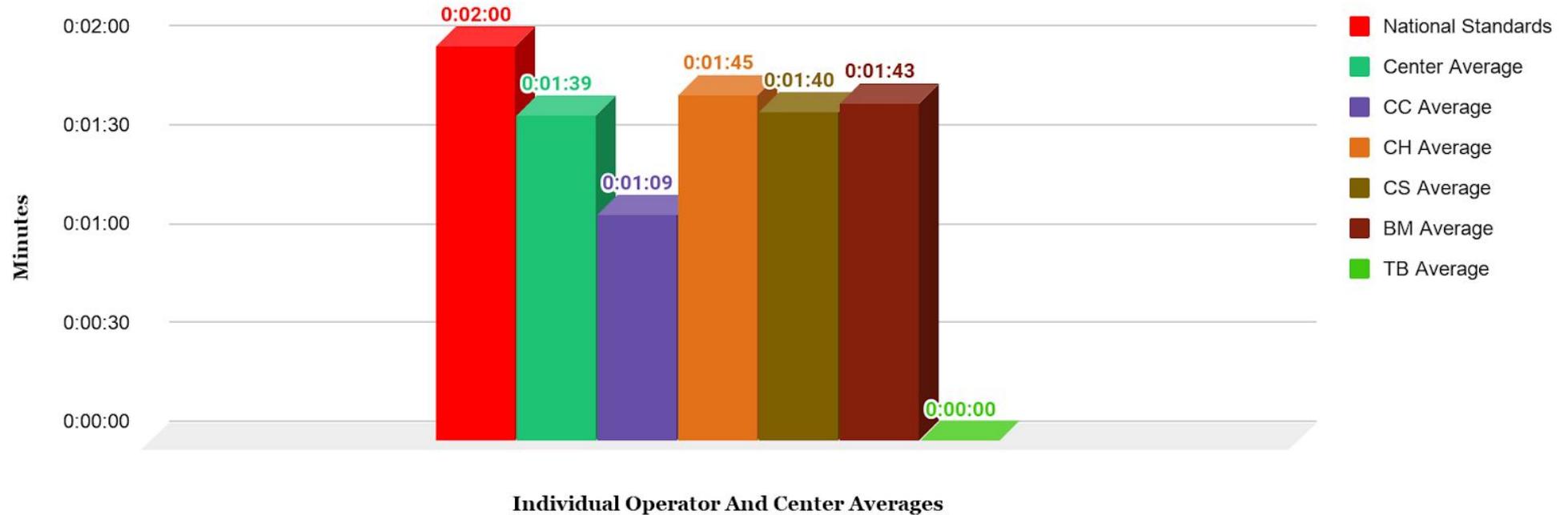


EMS Dispatch Times 2/1-2/29/2020



EMS Dispatch Times (Average)

2/01/2020 -2/29/2020

The NFPA Standards state that from the time a medical call is received until it's dispatched should fall within their guidelines. Previously those were 95% of the calls within 1:46 and 90% within 1:04. Those standards have changed and are currently at 95% within 2:00 and 90% within 1:46.